

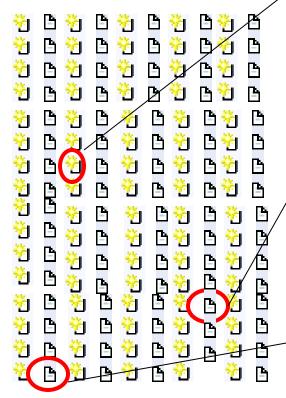
Power your planet.



Problem – Application not working/starting – How do you check all files and directories that can affect your application?

Animated

Application Runtime dirs/files



File restored off backup – Owner now incorrect

File is supposed to be a Symbolic link – Now a real file!

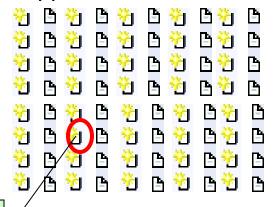
/dev directory has
*PUBLIC *EXCLUDE

ds

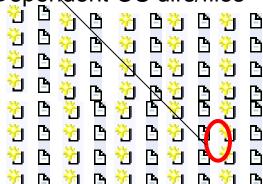
File is missing!

Create date on file is wrong! Test patch that was never cleaned up!

Application data files



Dependent OS dirs/files



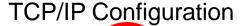


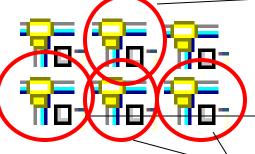
Problem – Server not starting - Application perfectly installed – Environment issue! Animated Application data files Debug properties left turned on from B 📆 <u>₿</u> last service call! B 📆 🕒 Old Java Toolbox class in extensions class path JAVA HOME set to the wrong version of Java System Values User profiles Config file not properly migrated during A Bldship Bldship 🔒 Bldship application upgrade! Bldtest Bldtest Bldship Bldship Bldtest LOCALE set incorrectly for User Profile. Can cause file/text read issues



Problem – Application running dreadfully slow! - Network issues

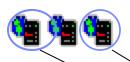
Animated





DNS Search order set to *REMOTE, should be *LOCAL

Servers



DNS server is not configured correctly. DNS look up timing out causing significant application delays

/etc/netsvc.conf overriding the CF(System name not the same between CFGTCP option 12 and the System name in the NETWORK Attributes table

Network Attributes



Host servers not running

Localhost or Loopback not configured



System Attributes



Products installed



TCP/IP configuration



Run Check Prod



Network setting



Group PTFs Levels



DNS Working



Individual PTFs Installed



Additional custom plugins



User Profiles



LANTap Varied On



System Values



System Date = Today



Exit Points



User Servers Active



Application Attributes



Java Environment



User Authorities



RPG or C PGMs



File Authorities



File – Size, Existence, Dates



Data Authorities



Directories – Existence, Dates



XML File Attributes



Environment Variables



Property File Attributes



File Ownership

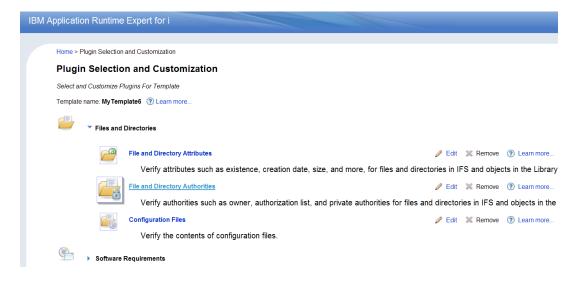


Ports



IBM Application Runtime Expert for i – What is it?

- Automated tool to verify physical condition and runtime attributes
 - Applications
 - Systems
 - Environments
- Ability to fix detected problems
 - Fix User Profiles to known values
 - Fix Authorities on files and directories
- Verify multiple systems





IBM Application Runtime Expert for i – What is it?

- What can be verified?
 - System information
 - Create a system profile
 - An IBM i Product
 - Any application on the IBM i
 - WebSphere Application Server
 - Integrated Web Application Server
 - User created application deployment
 - Directory tree
 - RPG application
 - Write your own plugins
 - Your own custom objects!













IBM Application Runtime Expert for i – Why use it?

Enhanced Serviceability

- Run on failing system to identify and fix problems
- One tool to check the entire software stack
 - Application, DB, TCP/IP, Security, JVM, QShell, PASE, etc
 - Results are consolidated into a single report
- Runtime Expert will check everything, every time
- As new problems are found, new checks can be added
 - Update existing template to add new checks
 - Write custom plugins for more sophisticated checking or analysis

Product Testing

- Understand product installation
 - Are all authorities and object owners being consistently set?
 - Are all files getting installed in the expected locations with the right attributes?
 - Forces "loose ends" to be taken care of so that Runtime Expert report is clean
- Build verification





IBM Application Runtime Expert for i – Why use it?

- System Validation
 - Ensure your internal systems are in expected state
 - Help debug issues with internal systems



- It has proven itself for our products
 - IAS and IBM Web Administration for i
 - Using for over a year with fantastic results
 - WebQuery
 - Internally for Translation Verification Test (28 partitions)
 - NLS settings, PTF levels, Group PTF levels, User profiles, System date set to 'today', verify *LANTAP was varied on, System value settings
 - Beta program, System integrator, built system template for system he saw monthly. What changed?



Console

Create template on 'Master system'

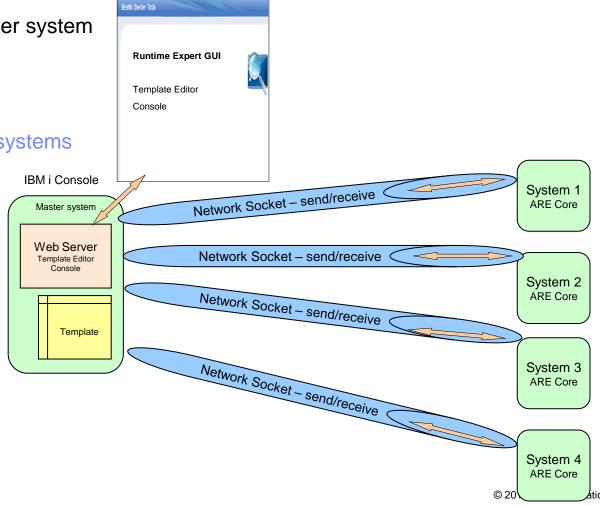
Run against any system in your environment

Template read from master system

Real time status updates

Output pushed back

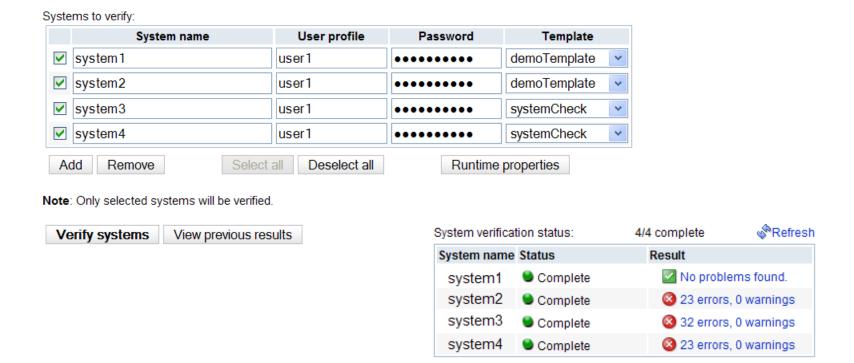
PUSH Fix updates to remote systems



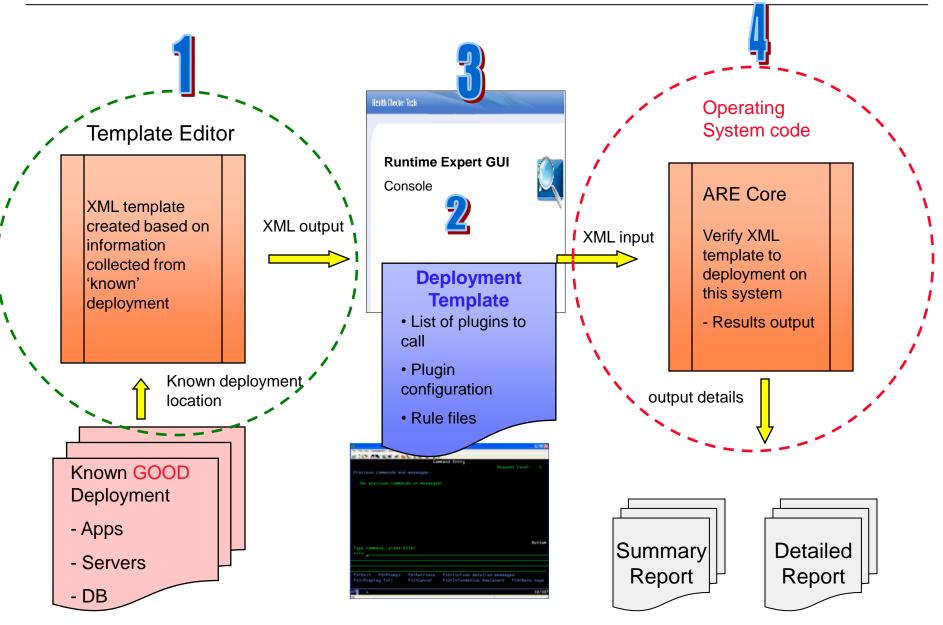


Total Landscape Monitoring

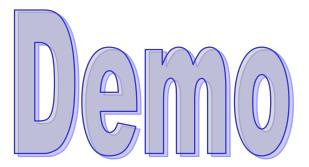
- Check configuration of multiple partitions at once
- Or choose a template for each system













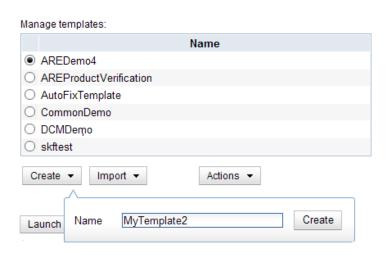
IBM.

Manage templates

- Update
- Import
- Create

Deployment Template Editor

The Deployment Template Editor allows users to create, edit, import and export deployment templates. The editor enables users to customize their templates. Templates created, imported, or edited using this editor can be used to verify systems using the 'Launch console' button below. (?) Learn more...





Launch the Create template wizard



IRM. IBM Application Runtime Expert for i Home > Plugin Selection and Customization Plugin Selection and Customization Select and Customize Plugins For Template Click to collect info for a plugin Template name: MyTemplate2 ? Learn more... Files and Directories **File and Directory Attributes** Edit X Remove (?) Learn more... Verify attributes such as existence, creation date, size, and more, for files and directories in IFS and objects in the Library file system. Edit X Remove ? Learn more... File and Directory Authorities Verify authorities such as owner, authorization list, and private authorities for files and directories in IFS and objects in the Library file system. **Configuration Files** Edit X Remove (?) Learn more... Verify the contents of configuration files. Software Requirements Open to see the available plugins System Environment Advanced

Cancel

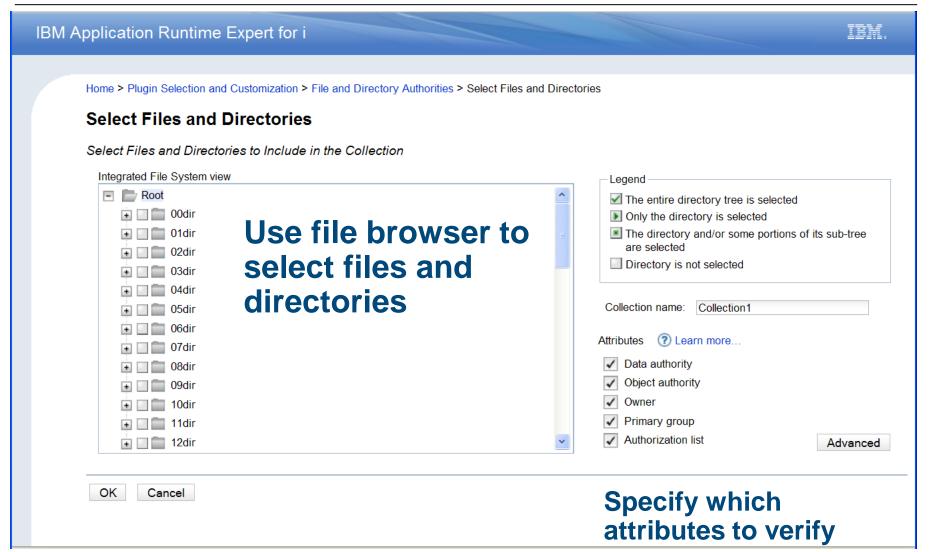
Build template





- -Add authority profiles for
 - Files/Directories
 - Libraries
- -View and work with XML
- -Create multiple 'collections' to customize what attributes are verified







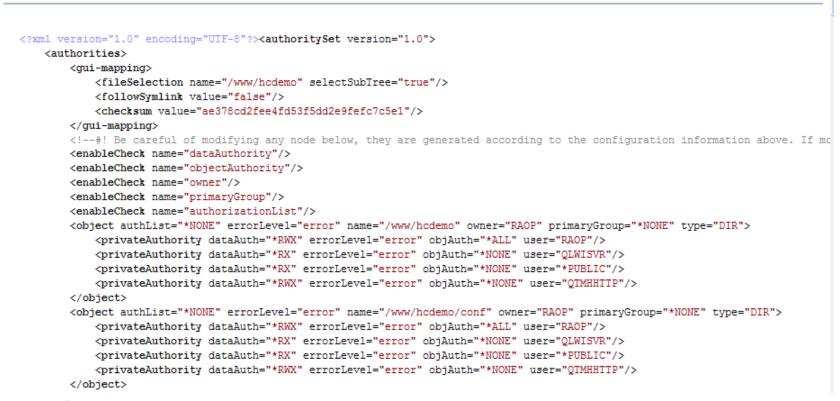
Cancel

Edit view

IBM.

Edit XML

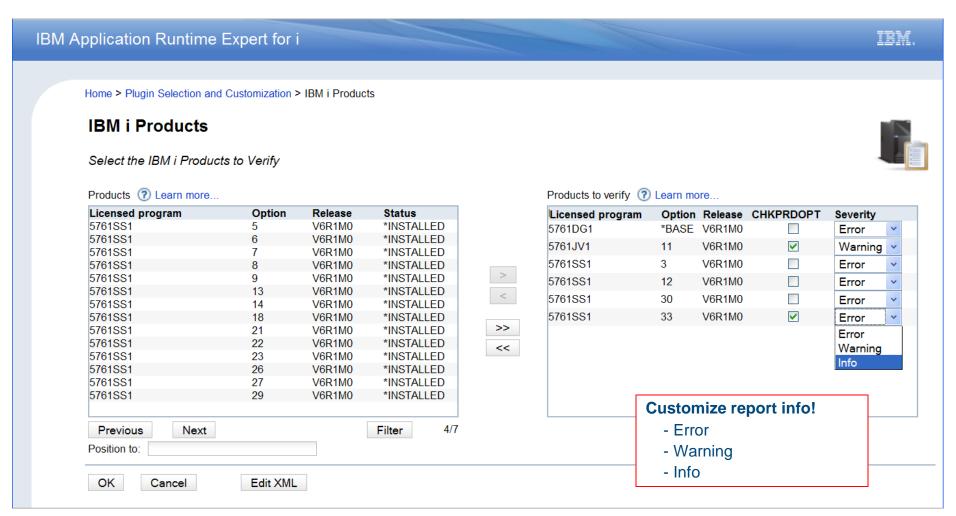
Advanced feature: Hand edit the actual XML data



Customize the XML data

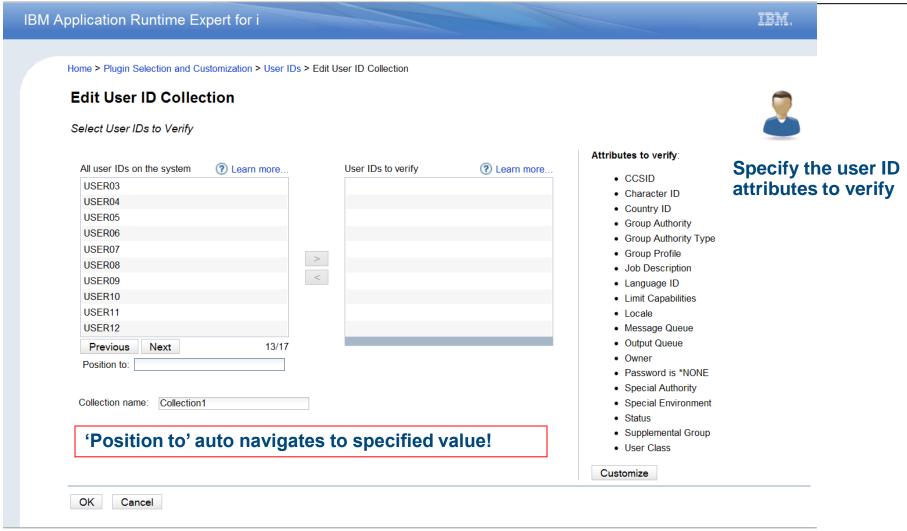
Add Logic, change values, and responses





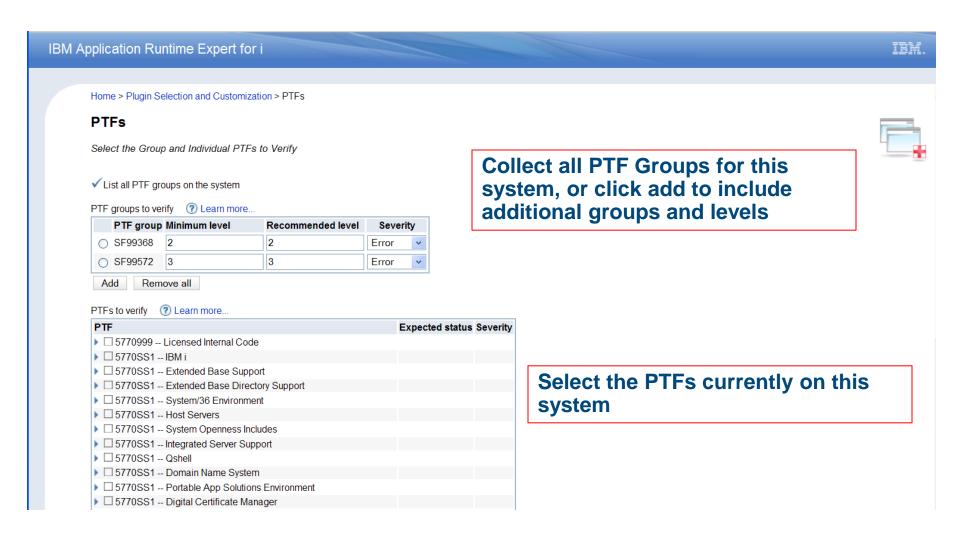
Filter – all supported products or products on this system



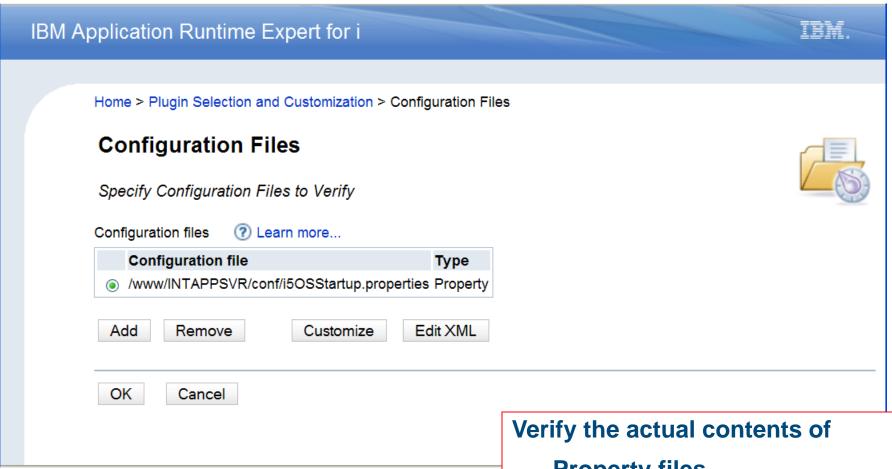


All users specified here will verify all attributes listed to the right. Create multiple collections to use different attribute lists.







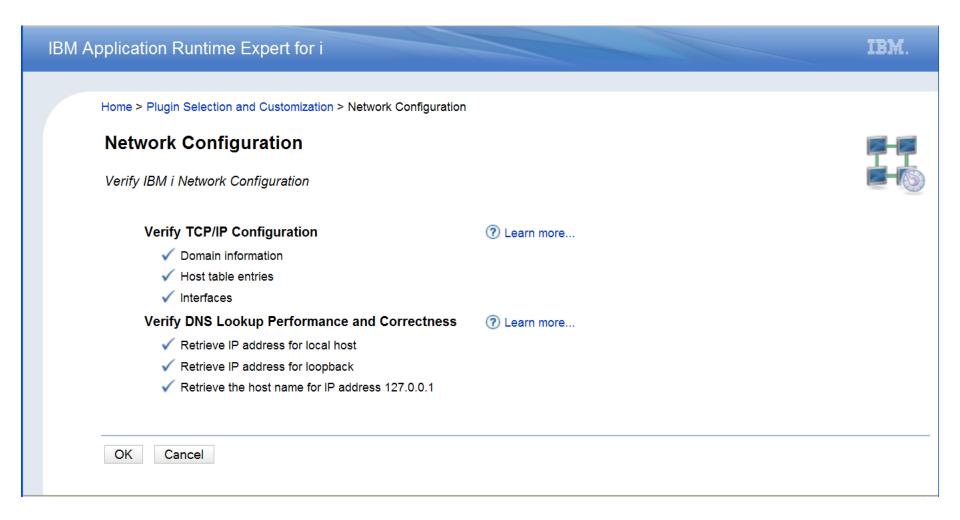


- Property files
- XML files
- HTTP config files



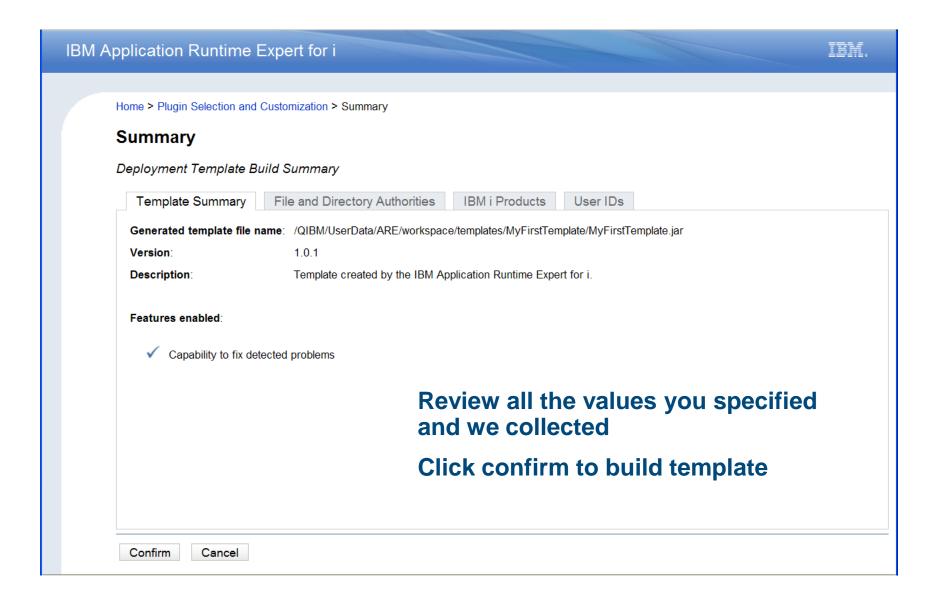
IBM Application Runtime Expert for i IBM. Home > Plugin Selection and Customization > Configuration Files > Customize Configuration File **Customize Configuration File** Select Configuration Values to Verify Configuration file: /www/INTAPPSVR/conf/i5OSStartup.properties Key **Expected value** startup.lwiAssignUserID QLWISVR startup.lwiSubsystem **QHTTPSVR** engine.lwiVersion 8.1 engine.workingDir /www/INTAPPSVR/lwi engine.javaVersion 1.6 startup.lwiJobQueueName **QZHBHTTP** startup.lwiAssignJobName **INTAPPSVR** engine.stderr /www/INTAPPSVR/lwi/logs/lwistderr.txt engine.stdout /www/INTAPPSVR/lwi/logs/lwistdout.txt engine.lwiProfile profile.l5intappsvr Add Compare the key value pairs!! OK Cancel



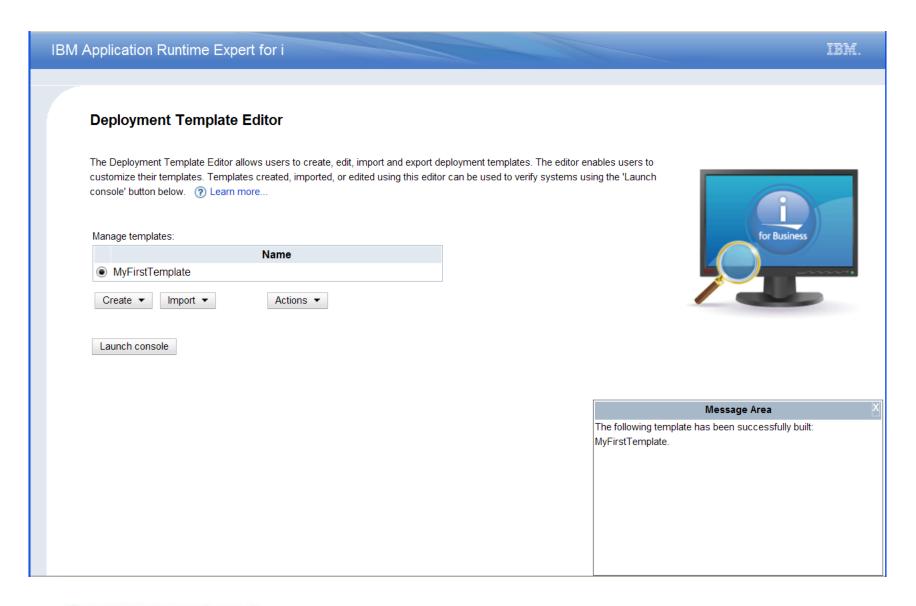


Include the Network plugin your template. When Application Runtime Expert runs, the network settings on the target system are verified

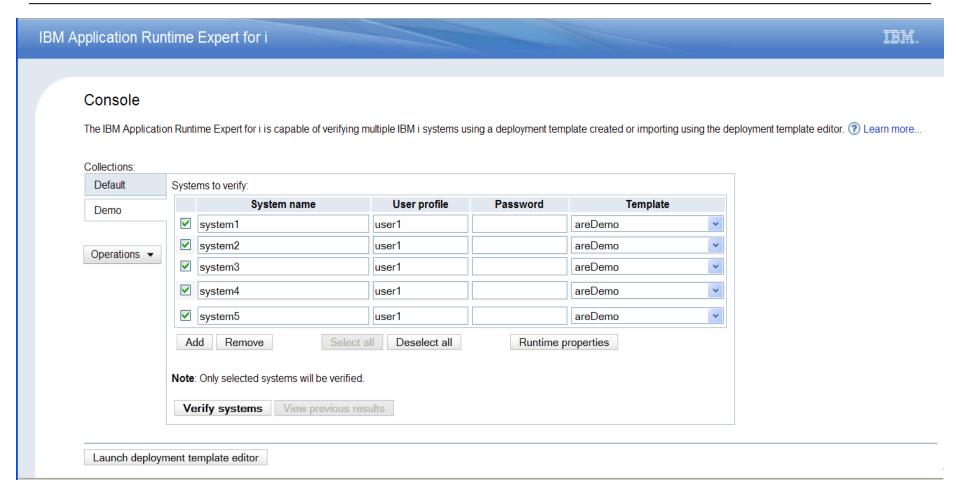












- -Verify multiple systems using templates built using template editor
 - -No need to put template on each system
 - -Results of verification pulled into the Console and displayed
- -Capability to fix detected problems



Console > Result

Console

System verification status: 0/5 complete Refresh

System name	Template	Status	Result
system1	areDemo	** Processing	
system2	areDemo	Processing	
system3	areDemo	Processing	
system4	areDemo	Processing	
system5	areDemo	Processing	

Back Stop all

Follow the progress of each template as it runs on the target systems

Auto refresh every few seconds or click 'Refresh' to check more often

Click 'Stop all' to stop the process from running on the target system



Console > Result

Console

Verification status updated in real time

System verificat	ion status:	0/5 complete	'Refresh
System name	Template	Status	Result
system1	areDemo	time Plugin 2 of 8 (Authority Verifier) has started	
system2	areDemo	# Plugin 5 of 8 (Network Configuration Checker) has started	
system3	areDemo	tale Plugin 2 of 8 (Authority Verifier) has started	
system4	areDemo	time Plugin 2 of 8 (Authority Verifier) has started	
system5	areDemo	** Processing	

Back

Stop all



Console > Result

Console

Table summarizes results for every system verified

ion status:		5/5 complete	Refre	sh
Template	Status	Result		
areDemo	Complete	7 errors, 0		
areDemo	Complete	No probler	ms touna. 📑	Summary Report
areDemo	Complete	🔕 8 errors, 0	warnings	Detailed Report
areDemo	Complete	4 errors, 0	warnings	XML Report
areDemo	Complete	No probler	ns found.	Runtime Log
	Template areDemo areDemo areDemo areDemo	Template Status areDemo Complete areDemo Complete areDemo Complete areDemo Complete areDemo Complete areDemo Complete	Template Status areDemo Complete areDemo Complete	Template Status areDemo Complete areDemo Complete

Back Stop all

Summary and detailed reports are just a click away



Console > Result > Summary Report

Summary Report

System name: system1

Remote core version: 1.0.3

Template: areDemo

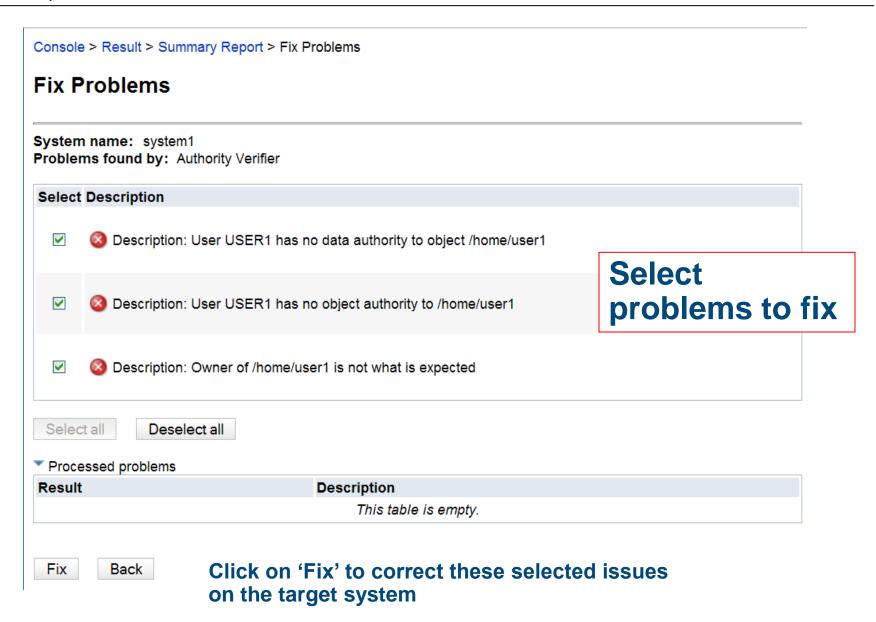
User ID: USER1

Summary report lists attributes verified and problems found

lugin name	Attributes verified	Error	Warning	Info	Fix actions
File Attribute Verifier	8068	0	0	0	None
✓ Authority Verifier	8074	3	0	0	Fix actions(3)
Description					
User USER1 has n	o data authority to object /home/user1				
User USER1 has n	o object authority to /home/user1	Drill do	wn to see	proble	em details
Owner of /home/us/ Expected: USER1	er1 is not what is expected Actual: QSYS				
Configuration Attribute Verific	er 110	0	0	0	None
Network Verifier	0	0	0	0	None
	cer 0	0	0	0	None
Network Configuration Check Product Verifier	5	0	0	0	None
_		0	0	0	None ⊮ Fix actions(3)

problems



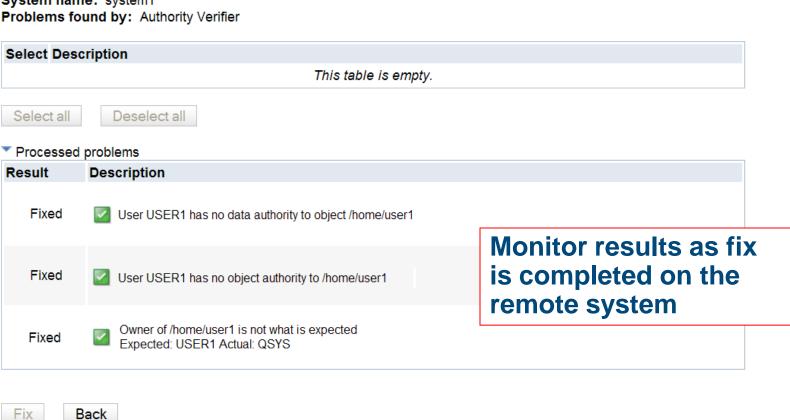




Console > Result > Summary Report > Fix Problems

Fix Problems

System name: system1





Advanced Capabilities

- Symbolic links can choose whether or not to follow them
- Substitution Variables
 - Part of application/product path is not fixed
 - Application user profile may not be constant
 - Some other aspect of application may vary from system to system
- Customize template XML files
 - Add logic (if, switch) for
 - OS level
 - Product installed
 - Missing files
 - Etc



- Problem: ARE can verify many application and system attributes, but not everything
- Applications may have files, data, or settings to verify that are not covered by ARE
 - Attributes of a database table
 - Application specific system settings
 - Performance tuning: memory pools, max active jobs, etc
- Solution: Build custom plugins to verify items not covered by ARE verification



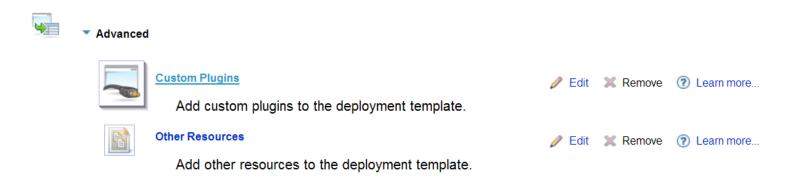
- All verification in the ARE is performed by plugins
 - Plugins shipped by IBM perform verification that includes:
 - Authority
 - File attributes
 - PTFs
 - User IDs
 - Configuration
 - IBM i products
 - System values
 - Network
 - Libraries
 - Plugins are all Java classes
 - Extend the com.ibm.are.plugin.BasePlugin class



- Use the same architecture as the pre-packaged plugins
- Simple and safe way to augment existing support
 - Run your own plugins along with plugins provided by the ARE Core
 - Very powerful: provides access to all the capabilities of Java, Toolbox, and more
- Flexible development
 - IBM (Development, Support, Consultants, etc)
 - Customers (In house development)
 - Business Partners
- Opens the scope of verification support to include:
 - Performance
 - System audit capabilities
 - Application specific settings
- Nearly unlimited ability to customize verification of applications



- Simple to create and deploy
 - Basic Java skills
 - Very little knowledge of ARE architecture or implementation needed
- Insert directly into template(s) using Template Editor GUI



- Step by step guide available on ARE product Web site
- Build your first Custom Plugin in a couple of hours!



How do you get it

- New Product 5733ARE
 - GA was June 18th
 - Requires latest HTTP and Java Group PTFs



- Articles
 - Turning Big Problems Into Small Ones
 http://www.ibmsystemsmag.com/ibmi/application-runtime-expert/33004p1.aspx
 - You and i ARE Solving Problems http://ibmsystemsmag.blogs.com/you_and_i/2010/07/you-and-i-are-solving-problems.html
 - Do You Need an Application Runtime Expert?
 http://ibmsystemsmag.blogs.com/idevelop/2010/07/do-you-need-an-application-runtime-expert.html
- Product Web site contains install instructions, fix information, and documentation
 - http://www.ibm.com/systems/power/software/i/are/index.html



Something for free?

IBM i OS is shipping a handful of ready made templates!!

Network checking

- Run the network plugin
- TCP config verification
- Verify DNS servers

Pre-Checker

- Verify the Java environment
- Verify the condition of PASE
- IBM toolbox for Java
- Verify QSH

Host Servers

Verify the Host Servers are active



Basic IAS Server Verify

- Specify IAS server name
- Basic IAS server infrastructure





OS Based Template Details

Usage: areVerify.sh <parameter>

- New Script
- Run from QSH

/QIBM/ProdData/OS/OSGi/templates/bin/areVerify.sh

-precheck : Verify software products that are necessary to use

the IBM Application Runtime Expert for i

-hostservers : Verify the host servers are active

Availability – Latest HTTP PTF Group plus

- 6.1 SI41410
- 7.1 SI41413



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