



IBM TotalStorage Productivity Center (TPC) and IBM System Storage Productivity Center (SSPC)

Dominique SALOMON

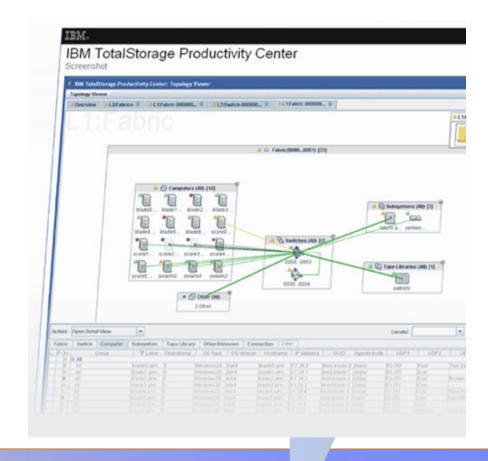
European Product Introduction Center (PIC) Leader Storage Specialist Certified – IBM Montpellier

□ Dominique.Salomon@fr.ibm.com

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IBM TotalStorage Productivity Center (TPC)





Storage Infrastructure Management

The Problem

Heterogeneous storage infrastructures, driven by growth in file and database data, are consuming increasing amounts of administrative time. IT managers are looking for ways to make their storage administrators more efficient.

The Solution

► Empower administrators with automated tools for managing heterogeneous storage infrastructures





Four Major TPC Components

TotalStorage Productivity Center for Data

- Data collection and analysis, file systems and databases
- Reporting, chargeback and quotas
- Automated actions
- Support for heterogeneous disk (IBM, EMC, HDS, HP, Engenio)
- IBM 3584 Tape Asset Reporting

TotalStorage Productivity Center for Disk

- Disk subsystem management
- Performance management—IBM and heterogeneous storage
- Storage provisioning—IBM and heterogeneous storage

TotalStorage Productivity Center for Fabric

- SAN topology display and management
- Event reporting, performance reporting
- Security enforcement via zone control
- Heterogeneous fabric support (Brocade, Cisco, McData)

TotalStorage Productivity Center for Replication

- Single point of control for point-in-time and remote volume replication services
- Automated source-target matching
- Cross-device consistency groups, DS8000/ESS and SVC FlashCopy and Metro Mirror

Standard Edition Bundle



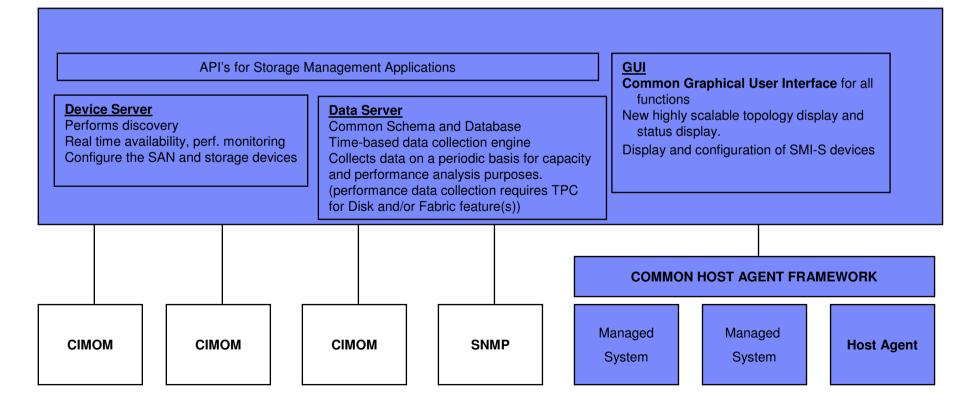
TPC 3.x Design Overview

TotalStorage Productivity Center

TPC for Disk

TPC for Data

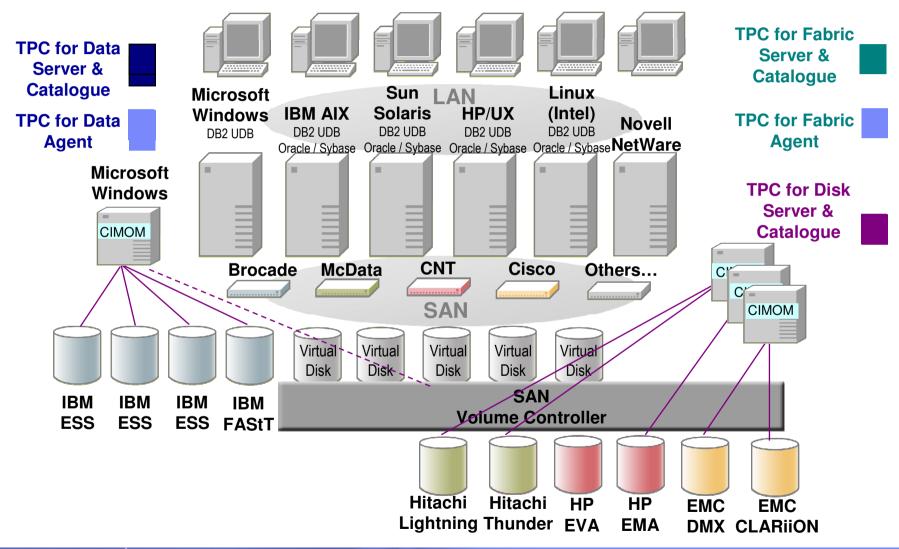
TPC for Fabric







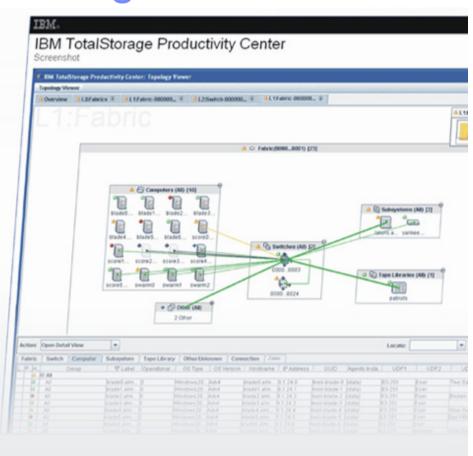
TPC Architecture





TPC Adds Value To Your Storage Environment

- Enable end-to-end storage management with a single tool
 - Extends storage configuration management across the SAN
 - Centralizes management of storage
- Improve storage utilization, performance and service levels
 - SAN Topology end to end views and management
- Reduce storage complexity to make your team more productive
 - Storage Reporting across host file systems, data bases and storage
 - Correlation to host usage
- Ties to ISM and CCMDB for complete information life cycle management







Optimize your Storage with TPC for Data

Rationalize Data

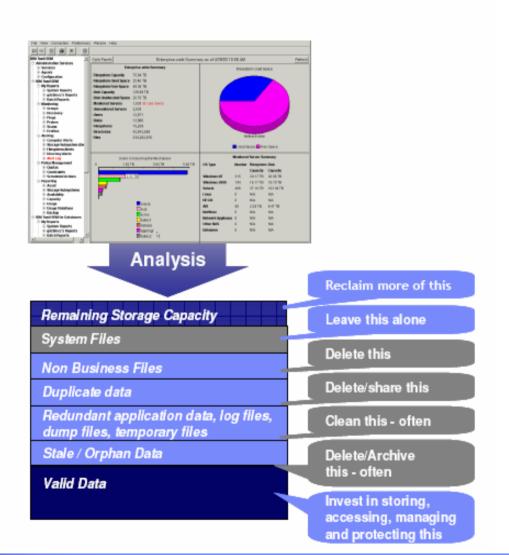
Use proven techniques coupled with TotalStorage Productivity Center to analyze existing storage utilization to:

- Determine valid and invalid data groups
- Reclaim/consolidate storage space
- Delete/Archive Invalid Data
- Provide initial data rationalization policies

Improve initial storage management efficiencies

Analyze current storage management environment

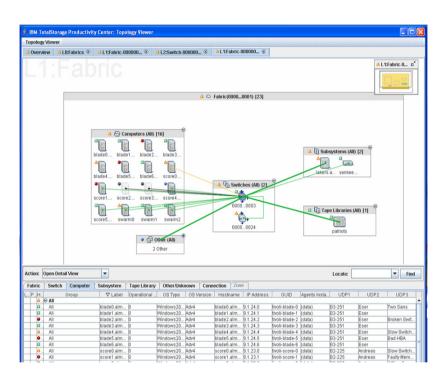
Virtualize Storage to increase asset utilization





TotalStorage Productivity Center for Fabric

- Centralized point of control for SAN configuration
- Automated management
 - Multi-vendor switch zone provisioning
 - SAN, NAS, iSCSI
 - Multi-vendor HBA support
- Visualization of the topology
- Real-time monitoring performance reports
- Automated status and problem alerts
 - Direct integration with Tivoli system management
 - Integrated with 3rd party system management via SNMP





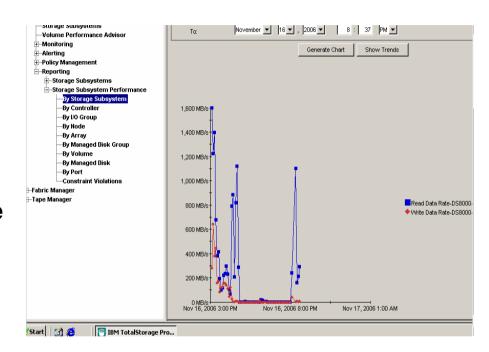
TotalStorage Productivity Center for Disk

Key Capabilities

- Configures multiple storage devices from a single console to improve productivity
- Monitors and tracks the performance of storage devices to optimize the SAN performance

Performance Management

- Collects, stores, alert on performance metrics
- Recommends optimized storage allocation
- Monitors and tunes storage
- Includes Integrated Device Management

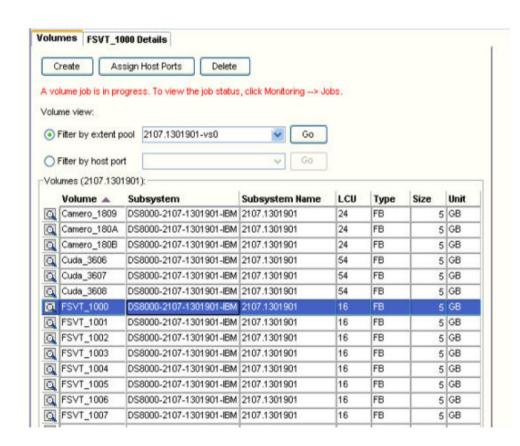




Creating volumes with TotalStorage Productivity Center

Storage Administrators can provision storage directly from TotalStorage Productivity Center

- Assign host ports
- Assign volumes to subsystem ports
- Create/assign fabric zone
- Define RAID level
- Create/delete volumes





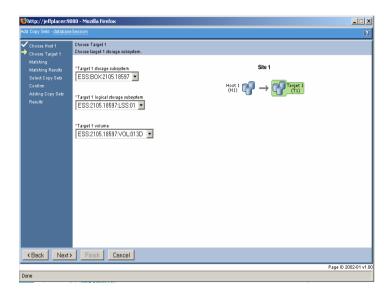
TotalStorage Productivity Center for Replication

Coordinates Copy Services

- ▶ FlashCopy
- **►** Metro Mirror
- ▶ Global Mirror for DS6K / DS8K / ESS
 - Including consistency groups
- ► Metro Global Mirror for DS8000
- z/OS based version

Simpler to Use

- Single control point
- ► GUI, CLI and near real-time monitor for Copy Services
- Source and target volume matching
- ► SNMP alerts



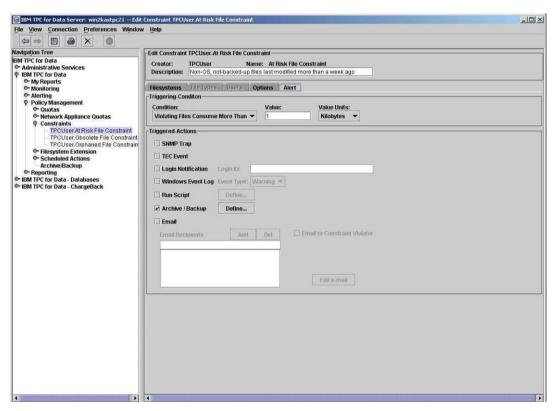
Disaster Recovery Manager

- -Site Awareness
- -Stand-by server option
- Disaster Recovery Testing
- -Complementary with GDPS





TPC for Data: Direct Tivoli Storage Manager integration



- Easily set policies to back up or archive key files using Tivoli Storage Manager
- Initiate a Tivoli Storage Manager backup or archive directly from a file report

Customer benefits

- Enhanced storage personnel productivity
- Improved ability to handle data retention policies
- Better execution on data protection requirements





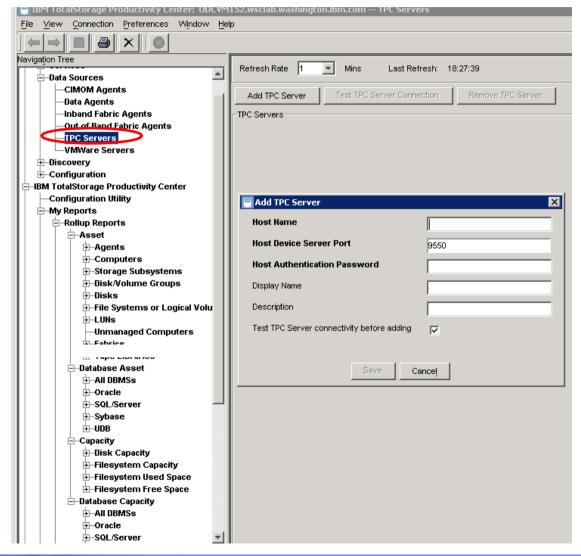
TPC V3.3 Enhancements



Enterprise Roll-up Reports

- Single TPC server

 can now consolidate asset and health information collected
 from multiple TPC instances
- Scalable Roll-up reports from all subordinate TPC servers include:
 - Asset Reports
 - Database Asset Reports
 - Capacity Reports
 - Database Capacity Reports
- Policy-based alerting is also available across all subordinate TPC servers
- Centralizes operations
 throughout your enterprise
 with scalable asset & capacity
 reports from multiple sites

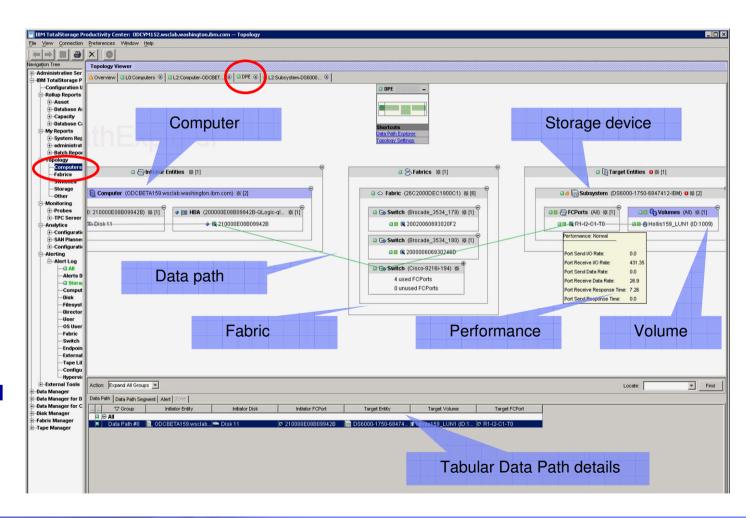






Performance Impact Analysis Reports

- Quickly assess the performance status of your storage infrastructure
- End-to-end view of the entire storage path (including SVC)
- Reduces time to problem source identification
- Enables improved system availability

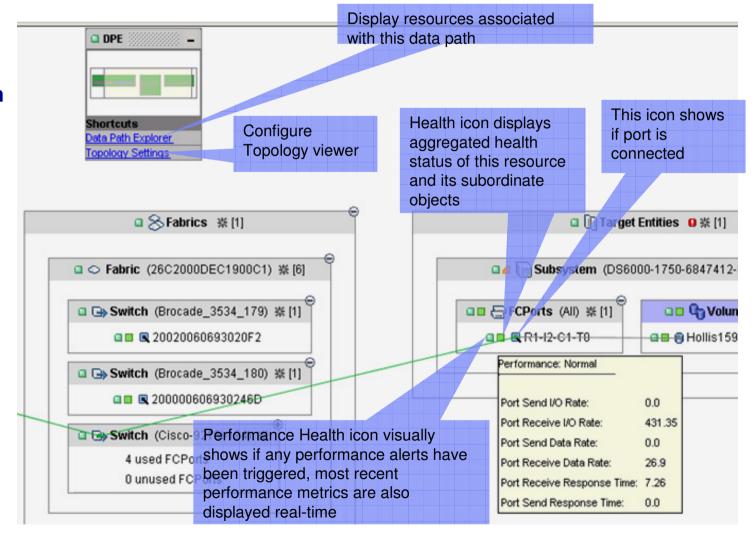






Performance Impact Analysis Reportsh

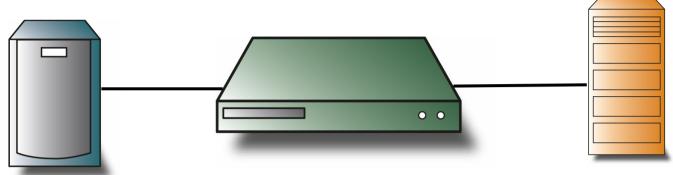
Detailed Screen Review



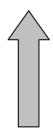




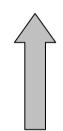
Storage Configuration Planners



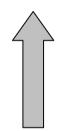
Host



SAN Switch



Storage



Path Planner

Provides policybased specification of paths between hosts and storage systems during storage provisioning

Zone Planner

Enforces policy-based zone security specifications between hosts and storage systems

Volume Planner

Recommends SAN configuration changes based on existing performance workload



New SAN Configuration Planners



Intelligent planning and implementation guidance

based on best practices policies with new planning wizards

- 1. Volume Planner recommends SAN configuration changes based on existing performance workload
- 2. Path Planner provides policy-based specification of paths between hosts and storage systems during storage provisioning
- 3. Zone Planner enforces policy-based zone security specifications between hosts and storage systems.

▼ Volume Planner Specify how the storage will be	e allocated and it's performance characteristics	
Total Capacity:	1.0 GB	
Divide capacity between	1 and 1 volumes	
C Divide capacity among volumes of size	1.0 GB to 1.0 GB	
Performance Profile:	OLTP Standard	
RAID Level:	<system selected=""> ▼</system>	
Volume Name Prefix:		
Use existing unassigned volumes (if available)	
Suggest Storage Pools		
▼ Path Planner Setup multipath options (if supported by the host drivers)		
Multipath Option:	Load Balancing 🔻	
Specify number of paths:	<auto></auto>	
Use fully redundant paths (requires 2 fabrics)	
▼ Zone Planner Automatically change the zoning to	o ensure hosts can see the new storage	
Automatically create zone	<auto-zone></auto-zone>	
Specify maximum number zones:		
Specify maximum zone members per zone:		
☐ No two HBA with different vendors should be	e in the same zone	
No two controllers with different types shoul	d be in the same zone	
Use active zone set		





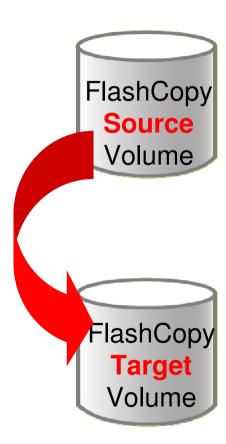
FlashCopy Target Volume Reports

Enhanced Reporting

Requires SE

New Reports identify FlashCopy target volumes and their associated capacity

- Allows administrators to:
 - Quickly identify & monitor the size and content of the FlashCopy target volume.
 - Protect the volumes' storage space by removing it from the reported usable capacity
- Helps prevent operations errors (data overlays) caused by administrator executing a FlashCopy event targeted at a volume that might already contain valuable data.

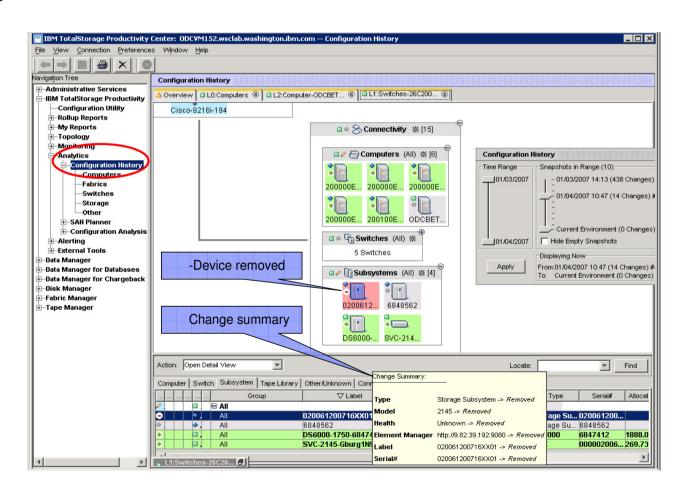




Configuration Change Analytics & Auditing



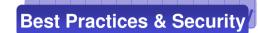
- New configuration management feature allows IT administrators to track, audit, compare and contrast multiple SAN configurations
- Automatic detection
 or manual detection of
 changes can be
 accomplished based on
 user policies
- At-a-glance views
 of all topology information
 is available with pop-outs
 providing detailed change
 information
- Allows quicker time to problem isolation by contrasting the difference between old & new configurations
- Helps minimize potential outage impacts
 from configuration changes







New Configuration Analysis



Requires SE

- New monitoring & notification features that provide configuration validation based on best-practices policies
- Automated Analysis
 or manual analysis can be applied to
 all fabrics, a single fabric, or a single
 zoneset
- Easy identification:
 Policy violators are flagged and displayed in the topology viewer
- Real-time Security events notify IT administrator of zone security violations
- Multiple methods for dynamic alerting:
 SNMP traps, tech events, emails

Navigation Tree	-Edit Analyzer administrator.Test 1			
	_			
⊟-IBM TotalStorage Productivity Center	Creator:	administrator Name: Test 1		
Configuration Utility	Description: Test 1			
Rollup Reports				
— My Reports		ation Analysis		
II Topology	Scope: JA	∥ Fabrics ▼		
⊞ Monitoring	Depending on selected scope, some policies do not apply and are grayed out. These policies will be ignored by the configuration c			
⊟ Analytics				
⊕-Configuration History	Select A	Select All/UnSelect All		
E-Configuration Analysis		ch active and connected computer and storage subsystem port must be in at least on		
administrator.Test 1				
1 - Jan 5, 2007 10:57:4	. F.	ch HBA accesses storage subsystem ports or tape ports, but not both.		
⊟–Alerting	V 2. Ea	on max accesses scorage subsystem ports or tape ports, but not both.		
⊕-External Tools	▽ 3. Ea	ch volume is accessed only by computers running the same type and version of opera		
⊕ Data Manager				
±-Data Manager for Databases		ch zone contains only HBAs from a single vendor.		
Data Manager for Chargeback				
Disk Manager	□ 5 Fa	ch zone contains only a single model of storage subsystem.		
Fabric Manager	JV 3. 20	on some contains only a single model of scorage samplecem.		
i —Tape Manager				
II	€. Ea	ch zone is part of a zone set.		
II				
II	7. Ea	ch host must be zoned so that it can access all of its assigned volumes.		
II				
II	▼ 8. Ea	ch computer has only HBAs of the same model and firmware version.		
II	_			
II	E O FO	r each host type and operating system, every HBA of a given model must have the sa		
II	9. TO	r each host type and operating system, every how or a given moder must have the sa		
II				
II	✓ 10. Ev	ery SAN switch of a given model must have the same firmware version.		
II				
II		ery storage subsystem of a given model must have the same firmware version.		
II				
II	□ 12 Ea	ch fabric may have a maximum of x zones.		
	12. 12.	and the same of th		
	Th	e maximum number of zones that can be present in a fabric. 9		
	₩ 13 Fe	ch zone may have a maximum of x zone members.		
	10, 10	on none well was a wearment of a party members.		
	Th	e maximum number of zone members that can be present in a zone. 20		







IBM System Storage Productivity Center (SSPC)



What is System Storage Productivity Center (SSPC)?

SSPC is a new console offering **integrated** view for simplified storage management

<u>Centralized server</u> reduces the need to install, manage and administer multiple servers

Ease of deployment by shipping pre-loaded

TPC Basic Edition provides incremental value

- basic asset & capacity reporting
- contextual, topology viewer

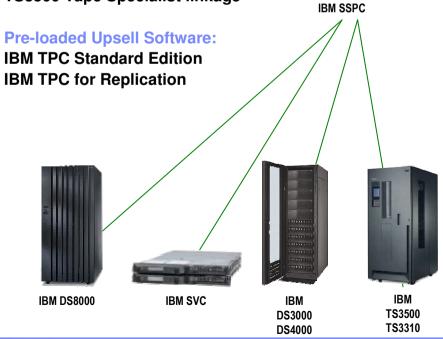
Migration path for a complete storage mgmt. suite

- Disk performance reporting & trend analysis
- SAN management
- Storage resource management (SRM)
- Replication management

Administrator points browser at SSPC for enterprise storage management <u>AND</u> device configuration.

Pre-loaded Software:

IBM TPC Basic Edition SVC Admin Console DS8000 Storage Manager linkage DS3000, DS4000 Storage Manager TS3500 Tape Specialist linkage







SSPC Hardware Details

Based on the IBM System x3550 Server

- ▶ 1U High
- ► Contains 1 Intel Xeon Quad-Core processor running at 1.6GHz
- Contains 4 GB of Memory
- ► Contains two 146GB 15K SAS drives in a RAID 1 configuration (C:\)

Hardware Options

- Display, Keyboard, & Mouse (1U high)
- ► Performance Upgrade (adds 1 more processor & 4GB of memory)
- Country Specific Power Cords



SSPC Value

- SSPC centralizes disk element management (DS8000 & SVC) to <u>one server</u> and removes the need to install management/administration code on separate servers.
- SSPC provides a simple entry point to <u>introduce</u> storage management software (TPC) that is initially targeted at disk asset & capacity reporting with a topology viewer.
- The TPC for Disk product can be added to <u>enable</u> performance management of disk, if desired.
- TPC is designed with scalability in mind and can grow beyond TPC for Disk to become an encompassing solution when the management of Fabric and Data is added.
- It offers a <u>simple migration path</u> and a proven hardware platform for adding higher value storage management applications like full Performance Management (TPC-SE) and Replication Management (TPC-R).

Standard Edition



IBM SSPC & TotalStorage Productivity Center Versions

Pre-installed and enabled on SSPC

TotalStorage Productivity Center Basic Edition

Basic Storage, SAN and Data management capabilities (licensed per TPC server)

TotalStorage Productivity Center for Disk

•Disk/Virtualization administration, operations & Performance management.

Pre-installed, Unlocked by priced license file

TotalStorage Productivity Center for Data

- Asset & capacity reporting/monitoring
- •Filesystems & database management

TotalStorage Productivity Center for Fabric

•SAN administration, operations & performance management.

Optional customer install on SSPC

TotalStorage Productivity Center for Replication

- •Administration & operations management for advanced copy services (ESS, DS8000, DS6000, SVC)
- Optional features for 2 site, 3 site replication failover & fail

back





Features Comparision

Function	DS Storage		TPC Basic	TPC Standard
	Manager	Console	Edition	Edition
Storage Infrastructure Configuration/Status Reporting				
Device Discovery/Configuration	abla	V		\square
Manage multiple DS8000s / SVCs from 1 User Interface	<u> </u>	<u> </u>	<u> </u>	<u> </u>
Topology Viewer and Storage Health Management			<u> </u>	<u> </u>
Provisioning, including Fabric zoning and Disk LUN				<u> </u>
assignment			_	_
Configuration Management – Highlight configuration changes				
over time periods, Best Practice recommendations, Storage				
configuration planning and recommendations, Security				
planner				
Storage Reporting				
Basic Asset & Capacity Reporting			$\overline{\checkmark}$	$\overline{\checkmark}$
Storage reporting on the relationships of computers, file				
systems and DS8000 LUNs/volumes				
Capacity Analysis/Predictive Growth				$\overline{\checkmark}$
Customized and Detailed Capacity Reporting – including				$\overline{\checkmark}$
Chargeback and Database Reporting				
Performance Management				
Performance Reporting/Thresholds				$\overline{\checkmark}$
Volume Performance Advisor – Recommend DS8000				$\overline{\mathbf{V}}$
configuration based on performance workloads				
Fabric performance reporting and monitor				$\overline{\mathbf{V}}$



TPC Basic Edition (BE), BE w/TPC for Disk, and Standard Edition Functionality

Function	Basic Edition	Basic Edition with TPC for Disk	Standard Edition *
Storage Infrastructure Configuration/Status Reporting			
Device Discovery/Configuration	X	x	X
Topology Viewer and Storage Health Management	X	X	Х
Launch of Device Element Managers	X	X	Х
Storage Reporting			
Basic Asset & Capacity Reporting	X	X	Х
Capacity Analysis/Predictive Growth		X	Х
Customized and Detailed Capacity Reporting – including Chargeback and Database Reporting			х
Performance Management			
Performance Reporting on IBM and SMI-S storage arrays		X	Х
Threshold Reporting on IBM and SMI-S storage arrays		X	Х
Fabric performance reporting and monitor			Х
SAN Volume Controller Performance Management		X	Х
Full Provisioning (including Fabric zoning and Disk LUN assignment)		Disk LUN only	х

^{*} TPC for Data functions are not reflected in this table





SSPC Progression

Easy upgrade path to advanced management



DS8000 & SVC

- SRM
- Performance
- Analysis & Optimization
- Service Management
- Workflow Automation
- Process Management





+ TPC Standard Edition (SE)



- + TPC Standard Edition
- + Tivoli Storage Process Manager



Thank You





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DB2 Universal Database	Parallel Sysplex	OS/400	TotalStorage Proven
DFSMSdss	HiperSockets	Parallel Sysplex	TPF
DFSMShsm	■i5/OS	•POWER	 Virtualization Engine
DFSMSrmm	•IBM	POWER5	X-Architecture
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IBM Systems



BACKUP SLIDES



Standards used with TPC

CIMOM SMI-S

- Disk Subsystems > Assetts, Volume Mgmt, Performance
- Tape Libraries > Assetts
- SAN Switches > Performance
- ANSI GS3
 - Fabric Topology Inband (Fabric Agent)
 - Fabric/Switch Notification Inband (Fabric Agent)
 - SAN Switch Zoning (excl. Brocade)
- SNMP FC MIB
 - ► Fabric Topology out-of-band (IP)
 - Fabric/Switch Notification out-of-band
 - SAN Switch Zoning for Brocade (API)



SMI-S – What is it?

- Storage Management Initiative Specification
 - ► Managed by the Storage Networking Industry Association
 - Provides an industry-standard interface for the discovery, monitoring and management of storage devices
 - Includes Tape, Storage Systems, fabric components, anything that can be attached to a SAN
- SNIA provides a certification test for devices that claim support for the standard
 - Device manufacturers submit their agents to be certified
 - Management application developers submit their applications to be certified
 - If a certified application discovers a certified agent they can talk to each other



Aperi History

- October 2005 Ten initial members announce formation of Aperi project
- January 2006 IBM internal code contribution work started
- June 2006 Novell joins Aperi; community submits project proposal to host project at Eclipse Foundation
- August 2006 Eclipse announces formal approval of the Aperi Storage
 Management Framework Project
- August 2006 Aperi release 0.1 code passes SNIA conformance testing (CTP)
- October 2006 Aperi release 0.1 code passes Eclipse's rigorous intellectual property review
- November 2006 Aperi code made available for public download
- December 2006 Aperi release 0.2 code made extensible using Eclipse plugins and OSGi services



Standard Tape Support

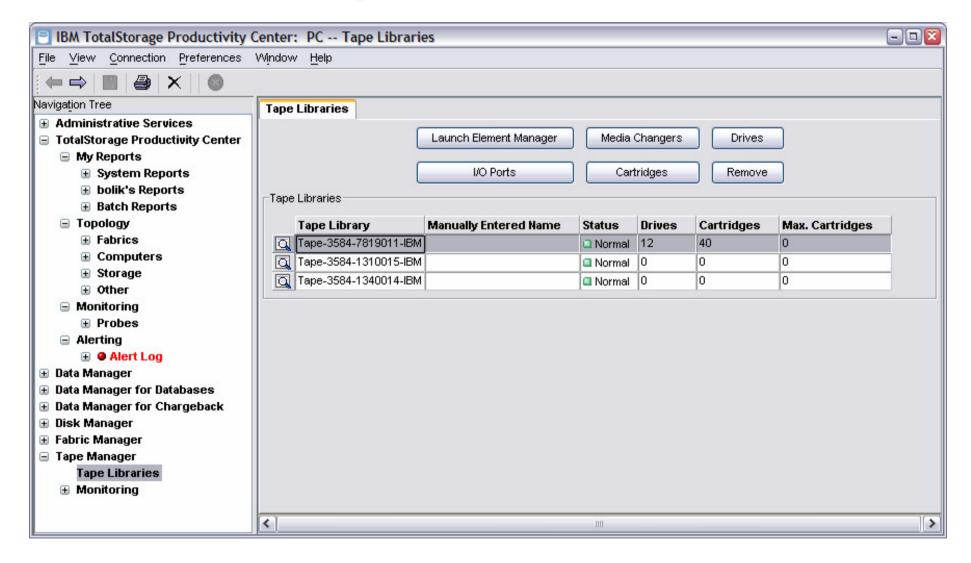


TotalStorage Productivity Center Tape Management

- Discovery, monitoring, asset and capacity reporting
- Interception of tape-related indications (converted SNMP traps)
 - Are added to TPC Alert Log
 - Status of discovered tape resources updated upon reception
- Launching of Element Manager (Specialist)
- All the above functions are based on SMI-S 1.1
- Topology Viewer integration (new in TPC 3.1)
 - Graphical display of network topology, including host connections
 - Allows quick health-check and drill-down capabilities
- Supported libraries in 3.1:
 - ▶ IBM 3584: fully supported, including indications
 - IBM 3494: partial support only (discovery and launch Specialist)



Screenshots of Tape in TPC 3.1 GUI



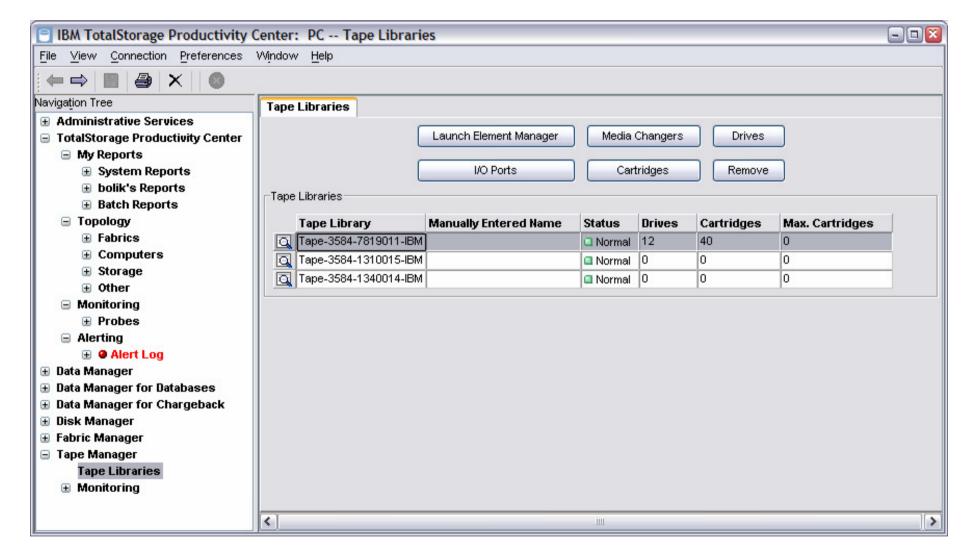


Tapes: What is reported in Productivity Center

Component	What is
Library	Status, # drives, # changers, # cartridges, # slots, model, vendor, description, owner, contact, firmware version, element manager, lock present, locked state, security breach state
Drive	Status, needs cleaning, # mounts, WWNN/WWPN, firmware version, location
Changer	Status, media-flip supported, WWNN/WWPN, firmware version Note for 3584 these really are the logical partitions, not physical accessors
I/O Port	Extended state, location
Cartridge	Label, capacity, type, whether cleaner media, whether dual-sided, location, media description

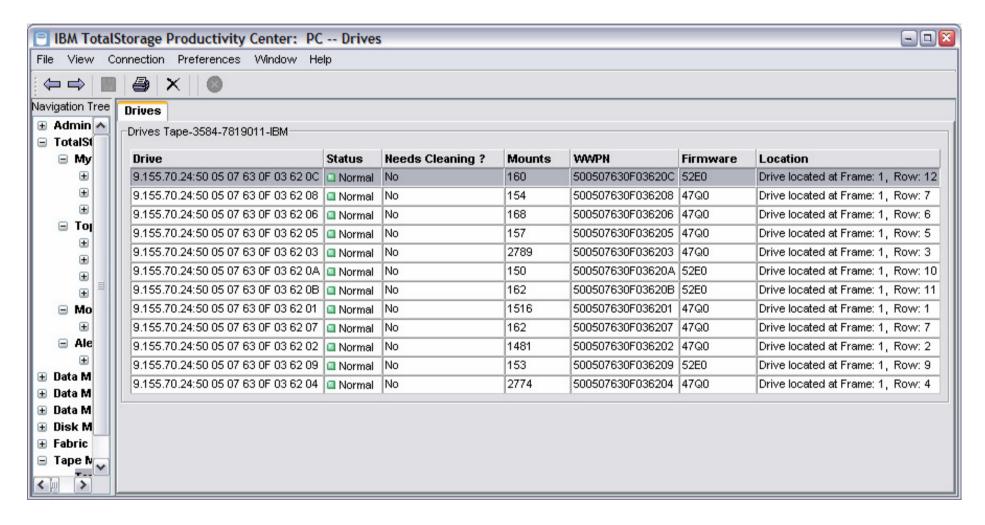


Screenshots of Tape in TPC 3.1 GUI





Drives Panel



Panels for Media Changers, I/O Ports, and Cartridges are similar to this one





Integration with Tivoli Provisioning Manager



TPC 3.1.2 Advanced Provisioning

- Automated policy-based storage provisioning using Tivoli Provisioning Manager
 3.1 + Fixpack 3
- ▶ Tivoli Provisioning Manager
 - Executes "workflows" to automate provisioning best practices and processes
 - "Workflows" capture IT expert knowledge and can efficiently execute procedurally correct actions in response to dynamically changing business requirements
- TPC Advanced Provisioning provides TPM-executable storage provisioning workflows
 - Reusable as part of higher-level integration workflows in TPM (e.g. bare-metal server provisioning including storage provisioning)
 - One stop storage device support for TPM. Exploits TPC's heterogeneous device management to provide a single solution for automated storage device configuration across all TPC-supported subsystems and switches.
 - Automated population of TPC discovered storage information in to TPM model of IT infrastructure



Highlights of TPC 3.1.2 workflows Building-block storage provisioning actions

- Storage provisioning
 - Policy-based (template-based) LUN creation, mapping (and reverse actions)
- Zoning
 - Zone creation, adding members to zones (and reverse actions)
- Common workflows across all TPC-supported subsystems and switches (device-agnostic)
- Can be integrated with ITSM Storage Process Manager to execute processbased provisioning tasks
- Workflows and examples will be available from OPAL
- Usage scenarios
 - Automated provisioning of volumes and zone configuration
 - TPC for AP with minimal TPM deployment
 - End-to-end storage provisioning of volumes through to host file systems
 - TPC for AP with full TPM deployment and user provisioning workflows
 - Server and application provisioning with storage
 - TPC for AP with full TPM deployment and user provisioning workflows